SERVICE LETTER

Equipment/Furnishings
Passenger Compartment

Best Practice for the Push-To-Test (PTT) Button on Electronic Module Assembly (EMA) P/Ns 511959, 513766 and 514518

All Aircraft Makes and Models
1. **Subject**

This service letter provides the best practice to use when pressing the push-to-test (PTT) button (Figure 1) on electronic module assembly (EMA) P/Ns 511959, 513766 and 514518.

![Figure 1. Representative EMAs](image)

2. **Applicability**

All aircraft utilizing EMA P/Ns 511959, 513766 and 514518.

3. **Discussion**

The PTT button is designed to be pressed by a finger or a tool with a round, soft tip (Figure 2). Pressing the PTT button with a tool with a sharp tip (Figure 3) can damage the PTT button and can lead to performance issues, total loss of function and decreased service life.

![Figure 2. Examples of Tools with Round, Soft Tips](image)
As a best practice, press the PTT button with your finger or a tool with a shape similar to a finger, including a relatively soft tip (Figure 2). This best practice ensures the PTT button is not damaged and eliminates problems with performance issues, loss of function and decreased service life.

4. **Operator Action**

   Ensure that the best practice in this service letter is communicated to, and understood by, personnel who use the EMAs described in section 2.

5. **Accomplishment Instructions**

   Not applicable.
SERVICE LETTER

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5/14/19

5/14/19

5/13/2019

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